

GENERAL INFORMATION

Up to 210 broadband internet access services for patients and providers located in the Fort Yukon region. Reimbursement for services awarded shall only be sought for eligible services as outlined by program rules.

All proposals must identify the cost for all recurring and non-recurring expenses that may include but are not limited to assessment, engineering, project management, documentation, contingency, installation, and configuration fees. All surcharges and taxes shall be included as well. The services proposed should indicate the eligible costs for reimbursement under program rules. The costs for services not eligible should be clearly itemized.

The FCC defines “connected care services” as “a subset of telehealth that uses broadband Internet access service-enabled technologies to deliver remote medical, diagnostic, patient-centered, and treatment-related services directly to patients outside of traditional brick and mortar medical facilities - including specifically to patients at their mobile location or residence.”

Contracts must be consistent with Connected Care Pilot Program requirements.

All applicable federal and state laws shall be observed.

SCOPE OF WORK

The ITB’s objective is to solicit bids and negotiate a contract for Information Service to enable the provision of telehealth services via interconnecting EHRs into cloud-based system to facilitate HIPAA compliant telehealth suites of services offered by the Health Care Provider and its partners in telehealth and telemedicine initiatives.

Please include all fees, including Monthly Recurring Costs, Non-Recurring Costs, including Installation, and applicable taxes. FCC rules require that an Applicant sign a contract with the service provider before filing forms to seek support. Contracts, Statements of Work, and/or Service Orders should be submitted with a handwritten signature and date. Failure to provide signed documents may disqualify your response for services sought.

Service providers may propose an implementation plan with a seamless transition for the delivery of service. The service delivery plan should be designed to mitigate the risk of downtime and assure continued uptime. Work that requires the interruption of the current service shall be performed after hours and/or at a time that is agreeable to all parties involved. All proposed solutions shall be fully assessed to assure the service expectations defined within this document. If a new service provider is selected and their services deployed, it is expected to run alongside the current solutions and in conjunction with expectations prior to replacing the existing service. Service Level Agreements are encouraged.